

Tech Tip Tuesday—November 17, 2015

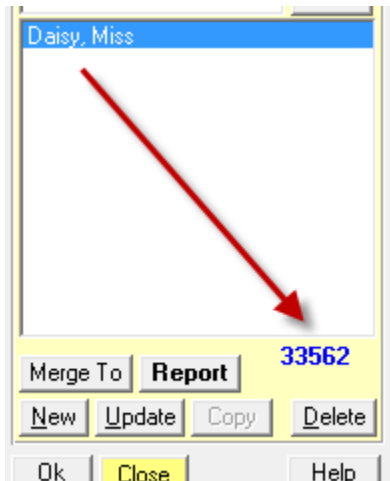
by David Hirsch

Featured Livery Customer – Anthony Limousine, Allentown, PA

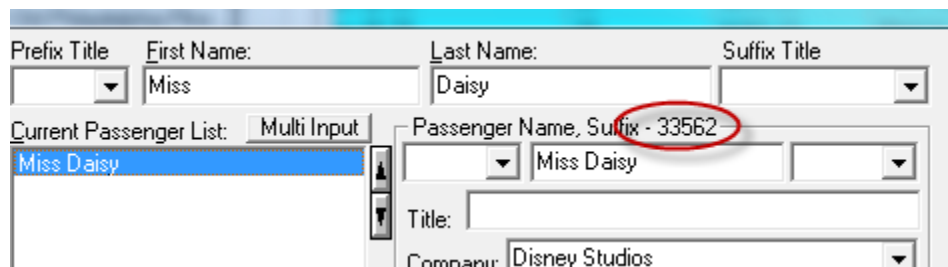
This week's featured Livery Coach company is Anthony Limousine of Allentown, Pennsylvania. Read more about Anthony Limousine following the tech tip below. If you'd like your company featured, please send your writeup to news@liverycoach.com.

Customer IDs...and what is that number on the Trip Summary Screen?

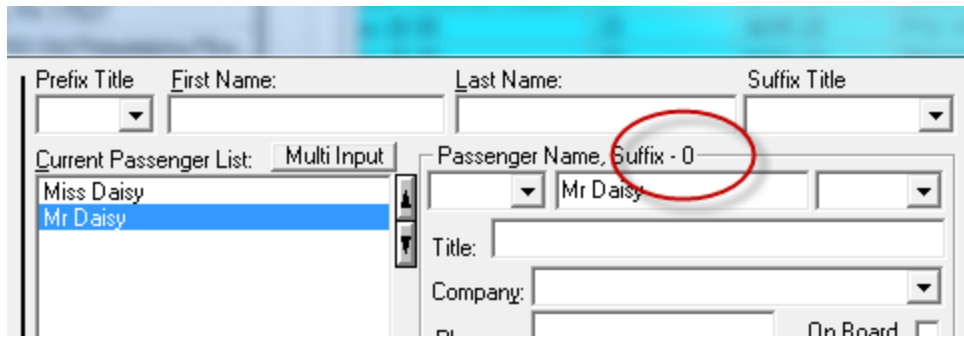
Every Contact Profile in Livery Coach has a unique "serial number", called the Contact ID, which is used so the system can keep track of the profiles without getting them mixed up. Generally you don't need to know what a particular contact's Customer ID is, but if you care, you can see it when look up a profile.



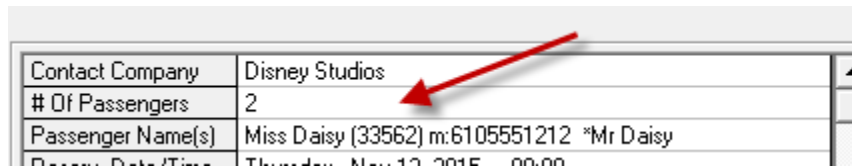
When you are building a trip and get to the passenger section, you can select a profile for the passenger, or just manually enter the passenger name (with no profile). In the passenger selection screen, it is easy to see if the name was picked from a list or manually typed, because if it was picked from the list, you will see the profile number there also.



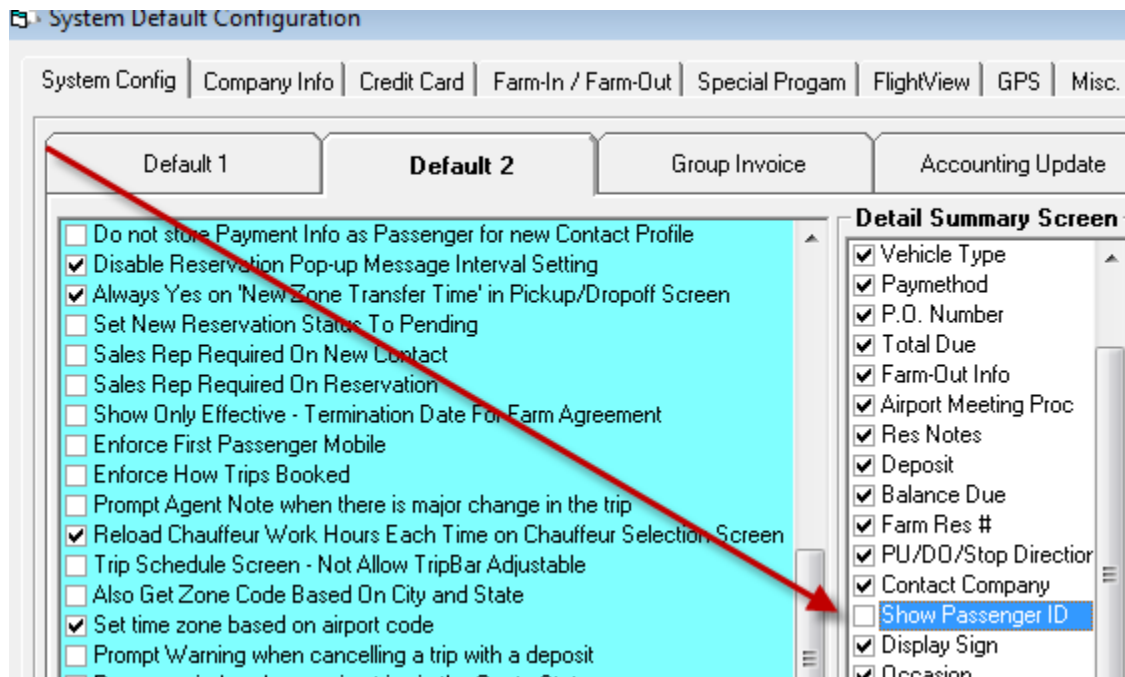
If the passenger name was manually typed, then the profile number will be 0.



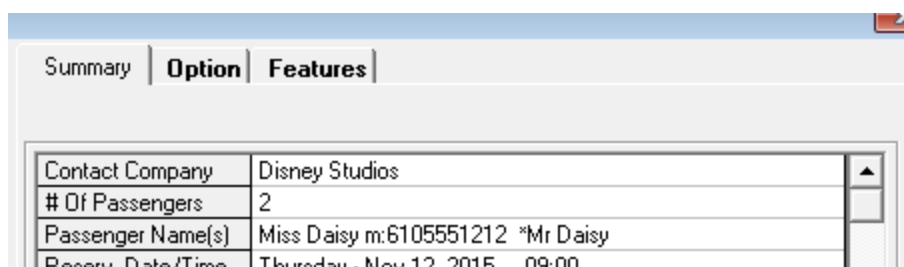
When you look at the summary screen of the trip, the profile number will appear next to the passenger name (if there is no profile for a passenger, then there will be no number).



Some people find the number after the name in the summary screen distracting. This can be turned off in Maintenance, but navigating to System Default Config...Default 2, and unchecking the box that says "Show Passenger ID".



Once you log out and back in, the number will no longer show in the summary screen.



ANTHONY LIMOUSINE, ALLENTOWN, PA www.anthonylimo.com

Anthony Limousine is owned and operated by Anthony Onorata (anthony@anthonylimo.com) who brings over 10 years of limousine and ground transportation experience and more than 30 years in the sales and customer service arena to the table. Along with passion and originality, Anthony has created this cutting-edge company with years of experience in perfecting the business of transportation and luxury. His fine expertise combined with his unmatched dedication to maintaining the safety, security, and comfort of every client makes Anthony Limousine an irrefutable benchmark in the industry.



Anthony is proud to work with many chauffeurs and office members who also bring many years of experience with safety, security and customer service to the business. That, coupled with a fleet of new vehicles, state of the art Livery Coach limousine software and flight tracking equipment makes Anthony Limousine the industry leader in the Lehigh Valley. For the best travel experience possible for your corporate event, wedding or special occasion, choose Anthony Limousine.

We provide a full complement of ground transportation solutions for our various customers. Our fleet of vehicles and experienced chauffeurs can handle all your transportation needs, whether you're with a Fortune 500 company or a family looking for airport transportation. We treat every passenger with the utmost respect while ensuring safety, security and attention to detail. Whether it be your first trip or you have been traveling with us for many years, let Anthony Limousine take you there.